**CONTRACT MANAGEMENT** 

**CONSTRUCTION SERVICES** 

PRGX Case Study: Fulfillment Center Program

## **AUDIT SCENARIO**

 Partial Owner/Tenant Funded, Developer/Landlord-Controlled Projects

Developers, Architects, General Contractors and Subcontractors

19 Audits, \$2.46 Billion Auditable Billings

Cost Plus GMAX Construction Contracts with Lump Sum Subcontracts

Soft Costs with T&M and Cost-Reimbursable Contracts

## APPLIED SOLUTION

- Contract Compliance Audits (completed and "in-flight" projects)
  - Identified non-compliance and root causes; facilitated recovery of overpayments and recommended governance improvements
- Improved Contracts
  - Collaborated with Legal in re-write of the Development Agreement template
- Educated Owner Project Managers
  - Presented key findings and recommended preventative actions

## **BREAKDOWNS IDENTIFIED**

- Overbillings
  - Soft costs
  - Costs of work
    - · Trades
    - · General Conditions
  - Insurance
  - Fees

Global retailer leverages contract compliance audits to realize cash recoveries and process improvement going forward

## **RESULTS:**

Actual Realized Recoveries

\$6.08M

Preventative Cost Mitigation

\$1M