

RETAIL MERCHANDISE PROFIT RECOVERY

PRGX Case Study: Fashion Retailer

PROJECT SCENARIO

- ◆ Initial AP Recovery Audit
- ◆ 2 ERP systems in place- transitional period
- ◆ 90-day rolling audit period
- ◆ 4 Year period- \$6.8 B spend reviewed

KEY PROCESS GAPS IDENTIFIED

- ◆ Issues identified around POA process.
- ◆ Significant issues uncovered in PO process
- ◆ Issues surrounding return goods procedures and processing
- ◆ Vendor Master inaccuracies and mismanagement

OTHER RESULTS

- ◆ Expanded to Contract Compliance audits
- ◆ Cleansed and enriched vendor Master Data
- ◆ Ongoing best practice review including root cause analysis

Recovery Savings
Realized Most Recent
Audit

> \$2.9M

Error rate to Spend
reviewed

0.4%

